



Services for Young People

Local Delivery by SCC in Tandridge

01/06/10

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Our intention is to deliver world class services for young people in Surrey.

Early in the current administration the Leader of the county council, Dr Andrew Povey asked that all youth delivery plans be approved by Local Area Committees. Consequently, officers of the county began to draw up drafts of what these plans could look like, which included a description of all of the services for young people provided by the council, along with the timetable of local youth provision.

During November and December 2009 officers met with the Chairs of all Local Area Committees to explain the process and to take councillor colleagues through the plan. A summary of the feedback received in these meetings was sent out in January 2010. During January and February 2010 a further round of consultations was also undertaken by officers bringing the plans incorporating the Chair's feedback to informal Local Area Committee meetings to ask for further feedback, and at this stage there was some consensus with the proposed planning format. The Assistant Director for Young People will be presenting these plans and the future strategy to the formal meetings of Local Area Committees.

The plans themselves, which are included in this paper, are not transformational; they are a description of business as usual, the operations that the services have routinely delivered over a number of years.

However the paper also describes a transformational change in the way services for young people will be delivered in the future. By becoming a commissioner of outcomes, the council will move towards it's aspiration to become a provider of world class services for young people.

This is the start of a process of change and the start of greater dialogue and local engagement. Increasing local control in the configuration and co-production of locally commissioned services is a central objective of this project, through which Local Area Committees will become a key stakeholders in influencing the way services are commissioned and delivered in your District.

The Services For Young People Transformation Project

Services for young people in the county council includes the Youth Development Service, the Inclusion Service, Youth Justice and the Connexions Services. These services predominately work with young people aged 13-19 years.

The council has decided to 'transform' its services and its community leadership in the entire youth sector. We are doing this by changing how we do business, moving from a service delivery model to a commissioning model of operation which will allow us to more effectively assign resources and money to need. By focusing on outcomes for young people, commissioning services will make a real difference and simultaneously make better use of public money.

We have set up the 'Services for Young People Transformation Project' that will manage this process of change.

Commissioning is a cycle of commissioning, de-commissioning and re-commissioning based on changing need, customer experience and performance of providers. The focus is on outcomes not services. For the council this is a fundamental transformation in the way we do business.

The project will be in three phases;

- Phase one includes the production of the needs assessment, outcomes framework and initial options appraisal.
- Phase two is about the production of the full business case, which is when the service will be redesigned.
- Phase three is when the new design will be implemented or built.

The whole process will take about two years. These are the key milestones;

2009/2010	2010/2011				2011/2012		
Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3
Project initiation	Needs assessment	Full Business Case	Project implementation				
	Outcomes framework			Procurement			

YDS Performance

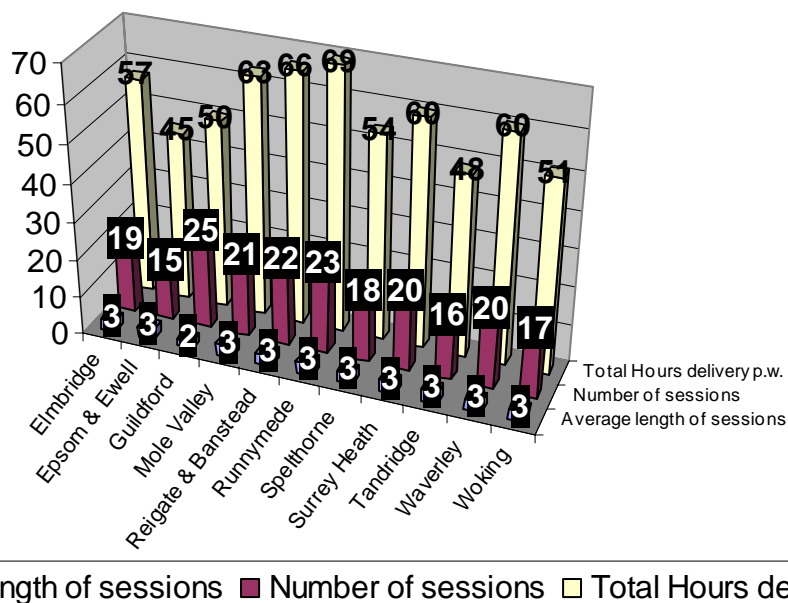
Surrey YDS performance 2009/10				
	Contacts	Participation	Recorded Outcomes	Accredited Outcomes
Target %	25% (of 13-19)	15% (of 13-19)	60 % (of 15%)	30 % (of 15%)
Target Number	23,576	14,146	8,487	4,244
Number Achieved	23,798	17,163	8,780	4,225
Comparative number achieved 08/09	19,189	14,607	7,145	4,465

County performance targets include county-wide services such as Duke of Edinburgh and Surrey Outdoor Learning, which contribute significantly to outcomes for young people. These services are not included in the District performance figures presented below although young people in Tandridge do participate and benefit from these services.

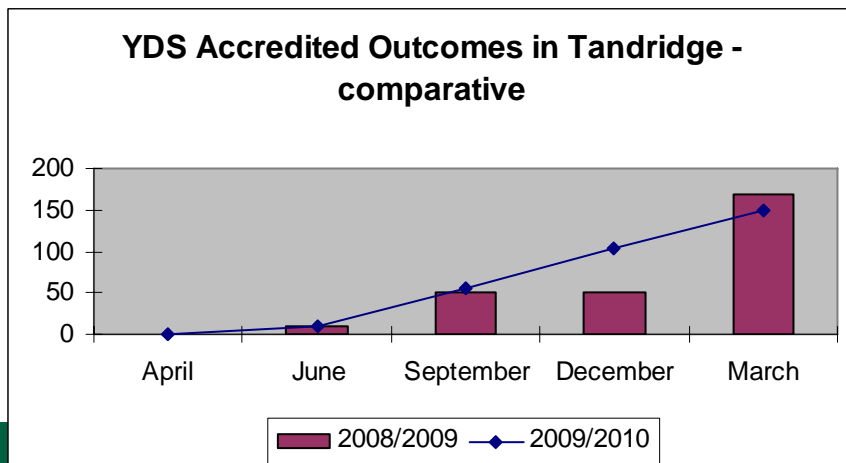
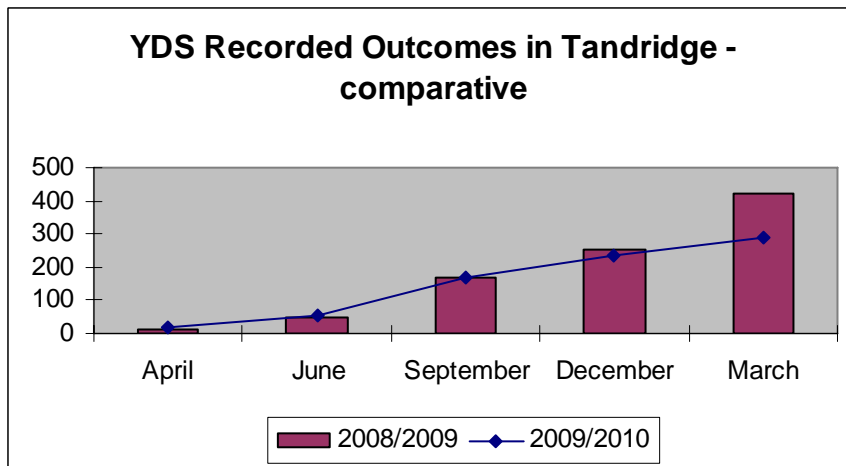
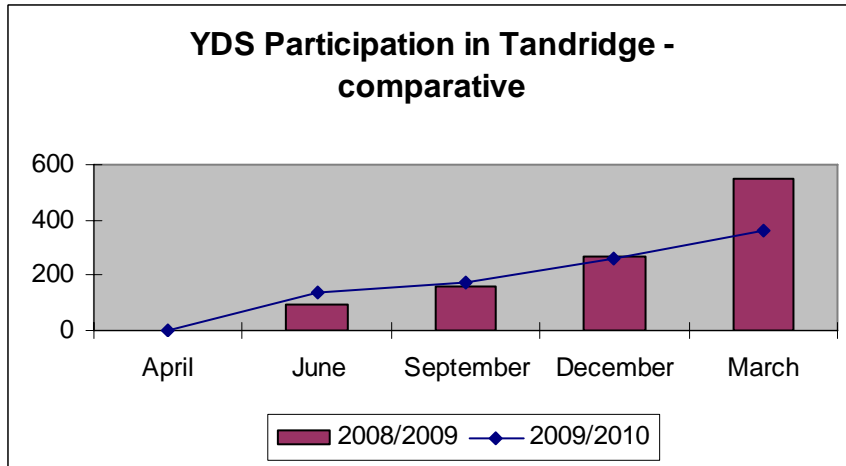
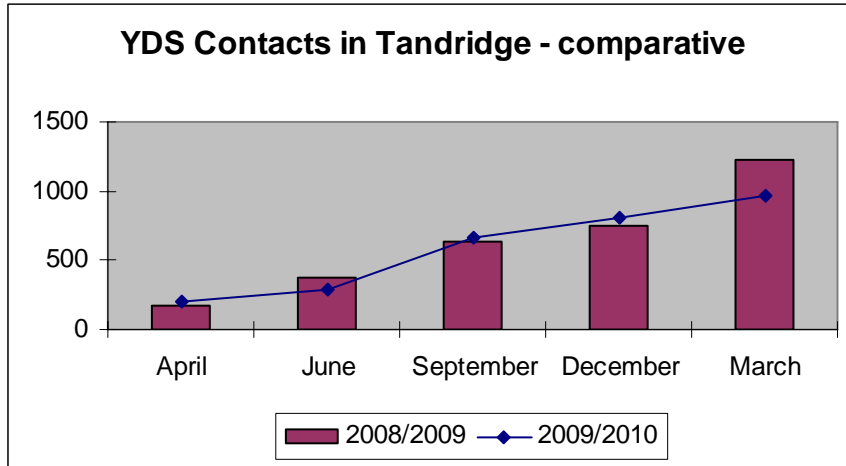
Comparative YDS performance in Tandridge 2009/10 (details overleaf)		
	Numbers of young people 08/09	Numbers of young people 09/10
Contacted by YDS	1,231	972
Participation in YDS activities	549	365
Achieving a recorded outcome	422	291
Achieving and accredited outcome	168	149

- Full time vacancy at Harry's - the only Youth Centre in the District
- 30% part time vacancy rate across the District
- Both mobile provisions (Youth Bus & iBus) were off the road for most of the year as legislation meant that they needed an operators licence to run. They are the main form of delivering youth work to the rural areas.

Planned YDS Delivery 2010/11



YDS Performance



Youth Development in Tandridge; 2010/2011 Plan

The **Statutory duty** of local government organisations is to provide a youth service in their region. The youth service has national targets with regard to initial contact with YP, number of relationships developed with YP & the number of accredited learning programs achieved as detailed on page 5 of this document.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Harry's YC 12pm - 1 pm outreach		Oxted School 10am - 2 Active citizenship		De Stafford School 9am 12 am SALP		
Harry's YC 3.30 pm - 5.30 Members Committee	Harry's YC 6.30 - 9.30 Accredited projects	Oxted School 1pm - 3pm O5 project	Caterham YC 10 am - 3 pm Princes trust xl			
Harry's YC 6.30 -9.30 Accredited programmes	Oxted School / Hurst Green 3 pm - 6pm I.Bus	Harry's YC 6.30 - 9.30 Accredited programmes	Caterham 6.30 - 9.30 CR3 Soldiers			
Youth Bus Smallfield (tbc) 6.30- 10 pm activity programme	Caterham YC 10am - 3pm Princes Trust xl	Youth Bus - Bletchingley 6.30 - 10 pm Activity programme	Outwood 6.30 - 9.30 Rock YC			
Caterham YC 10 am - 3pm SALP	Godstone 4pm - 7pm Live and Direct	De Stafford School / Barracks 3pm - 6pm I.bus	Youth Bus Hurst Green 6.30 - 9.30 Activity programme			
Caterham YC 3.30 - 5.30 M4U	Caterham YC 6.30 - 9.30 Open session/ accredited projects	High Ashurst 9am - 4pm Impact	Warlingham school/mint Walk 3pm - 6pm I.bus			
Caterham YC 6.30 -9.30 open session / accredited projects		Caterham YC 3.00 - 5.30 Peer led project	Caterham YC 3.30 -5.30 Peer led project			
District August 1 - 14 Summer Activities					Smallfield 7th August 10 - 3 Summer Jam	
Caterham July 27th - 31st Surfs Up Residential					Warlingham 31st July 10 - 3 Summer Jam	
		Caterham YC 6.30 - 9.30 Open session/ accredited projects	Caterham YC 6.30 - 9.30 open session/ accredited projects			
		Caterham YC 3pm - 6 pm Live and Direct				
		Harry's YC 3.30 - 5.30 Issue based work				

Other Services in Tandridge; 2010/2011 Plan

Youth Justice Service

The YJS represents SCC's statutory duty to have a Youth Offending Team to include a probation officer, social worker, police officer and nominees from the health authority and local authority, with the duty to coordinate the provision of youth justice services for all who need them and carry out a youth justice plan.

The key National Indicators are;

Target 2009/10	Surrey 2009/10	Target 2010/11
Reduce number of first time entrants to the YJS to 1424	984	Reduce first time entrants to the Youth Justice System by 5%
Reduce rate of proven re-offending by young offenders to 34.1% by 2010/11	31.7%	<33.9% rate of proven reoffending by young offenders over 12 months

Local Community and direct reparation projects in Tandridge include work at **Downsway School**, Oxted clearing out an existing pond and assisting in creation of a new pond, cutting back overgrown vegetation, strimming, litter picking and log Removal, and general ground maintenance at **Master Park**, Oxted.

Connexions Surrey

The statutory services provided by Connexions are;

- Universal information, advice and guidance for all 13-19 year olds
- Support for NEET and other vulnerable young people to encourage them into EET

The key National Indicator is;

Target 2009/10	Surrey March 2010	Tandridge March 2010	Target 2010/11
Reduce number of young people aged 16 – 18 who are NEET to 3.6% of cohort	3.7%	3.2%	Number of young people aged 16 – 18 who are NEET; 3.2% of cohort

c.8 fte PAs deliver front line services in the district, working in De Stafford, Warlingham, Oxted, Limpsfield Grange, Sunnydown, Clifton Hill, and Moor House schools and NCYPE Lingfield

Support is given to students attending local colleges in Surrey through the Redhill Connexions Centre, targeting those who are vulnerable or more likely to need support in remaining in education.

Additional targeted provision in the district provides support for BME/asylum seeking young people, young people entering the Care System, teenage parents, young offenders (working with the Youth Justice Service), Young People with LDD, homeless young people, and young people from the Traveller community.

Other Services in Tandridge

The **Inclusion Service** provides alternative education for those at risk of exclusion, Short Stay School provision for learners excluded from Surrey Schools and services supporting other young people not in mainstream education. Inclusion has a statutory duty to support children and young people of compulsory education age, 5-16.

Performance indicators;

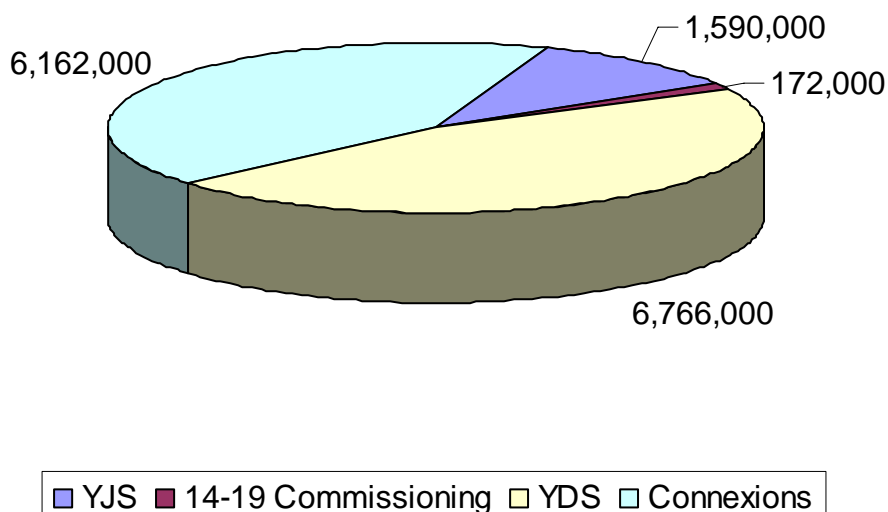
Target 2008/09	Surrey 2008/09	Tandridge 2008/09	Target 2010/11
Reduce permanent exclusions across Surrey to 158	151	6	Permanent exclusions range 147-137
Reduce fixed term exclusions across Surrey from baseline of 6663	5788	327	Fixed term exclusions < 10%
Reduce persistent absence rate to 5.1%	5%	2.37%	Persistent absence < 4.9%

Please note that from 2010/11 onwards, the Inclusion Service is no longer part of Services For Young People, and so although the service will continue to work towards these targets across the county, it will not be included in future reports from Services For Young People.

The Cost Of Delivery In Tandridge

Net budget excluding grants and income —SCC resource only	County net budget 2009/2010	County net budget 2010/2011
Services For Young People	18,419,000	14,690,000
YJS	1,698,000	1,590,000
YDS	6,872,000	6,766,000
Connexions	7,546,000	6,162,000
14-19 Commissioning Team	-	172,000
Inclusion	2,002,000	-
YDS budget for Tandridge	360,350	
• Staff costs £329,359		
• Other costs £30,991		
• Net costs include vacancy factor, recovery costs and charges)		
YDS county-wide Community Inclusion budget	1,929,919	
YDS county-wide Enterprise and Enhancement budget (a proportion of these figures will be spent locally)	604,919	
Connexions budget for Tandridge	288,000	
Employment costs for 8fte Personal Advisers (excl school provision, premises and other indirect costs)		
NB the Inclusion Service is now administered through the Schools & Learning service, so the budget is no longer represented by Services For Young People. The 14-19 Commissioning Team performs the function of the former Surrey Learning & Skills Council and is a new addition to Services For Young People.		
Youth Justice Service and 14-19 Commissioning are administered on a county basis. Budgets, which are not subject to discretionary local spend, do not disaggregate into meaningful figures for individual Boroughs/Districts for these services		

Proportion of net SCC budget for youth services 2010/11



The Wider Partnership in Tandridge

The District Council

- A key partner in delivering local services.

The Voluntary Sector

- Blindley Heath Youth Club
- CR3 Youth Project
- Godstone Baptist Church
- Oakhall Church Crusaders
- Outwood Youth Club
- Reigate & Redhill YMCA (outreach)

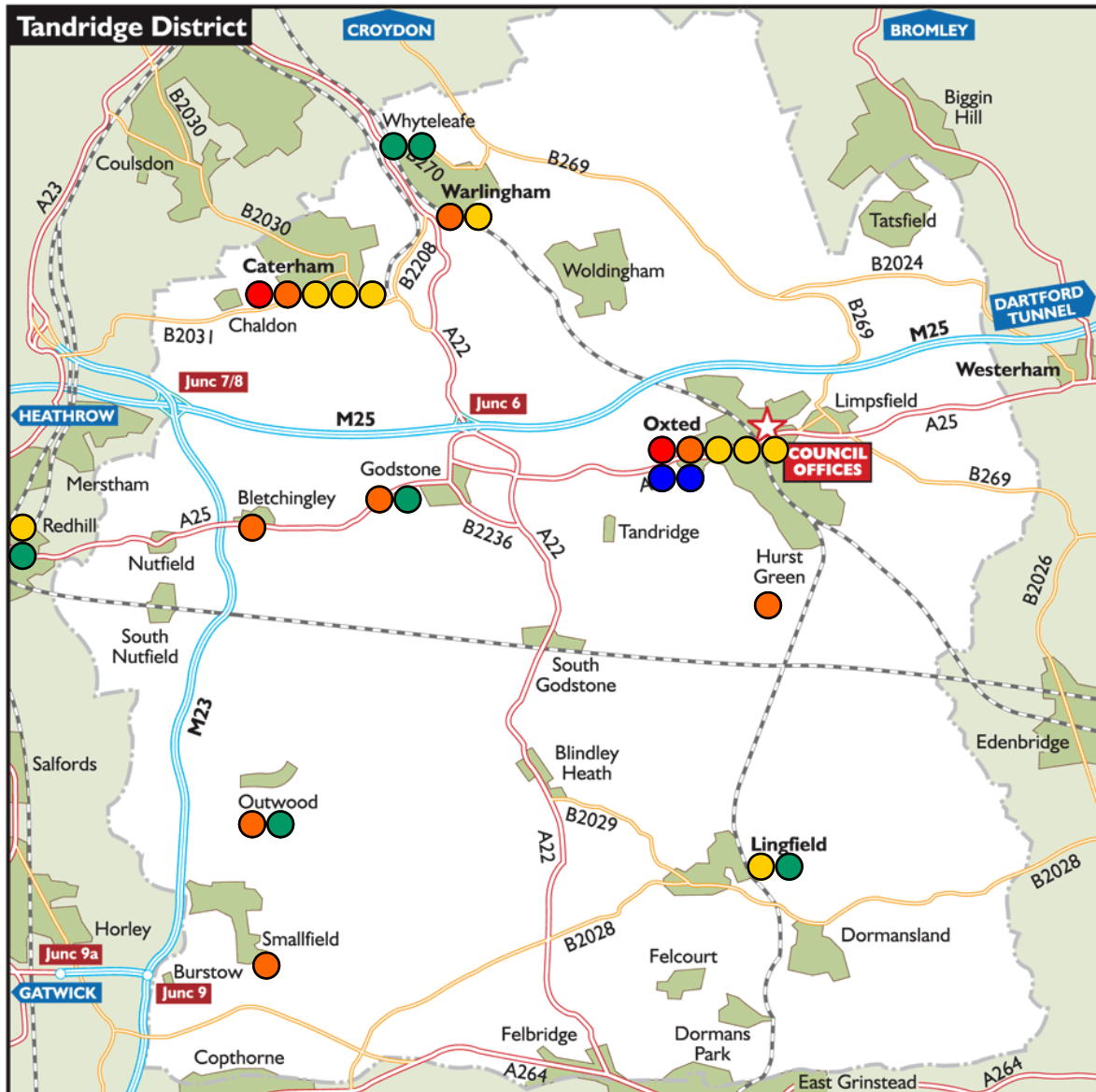
Uniformed Groups

- Girlguiding Surrey East
- British Red Cross
- Surrey Clubs for Young People
- Surrey County Scout Council
- Surrey Federation of Young Farmers Clubs

Schools & Colleges

- De Stafford School
- Warlingham
- Oxted
- Limpsfield Grange
- NCYPE Lingfield
- Sunnydown School
- Clifton Hill School
- Moor House School

Overview Of Services In Tandridge



Key to locations;

- Youth Clubs (details p6)
- Other YDS activities (details p6)
- Schools with Connexions Personal Advisers/Youth Workers (+ Redhill Connexions Centre) (details p7)
- Youth Justice Service activity locations (details p7)
- Other locations delivering services for young people within the wider partnership

Appendix 1; District Profile 2008-2009

Young People In Tandridge

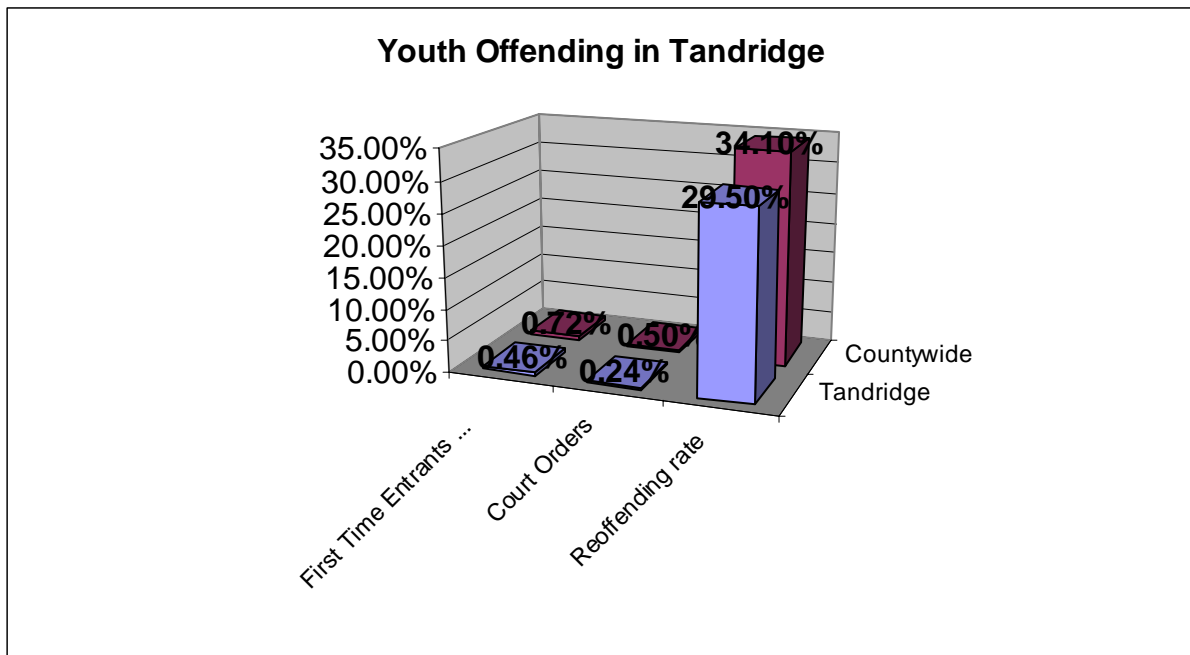
There are c.11,200 young people living in Tandridge aged 10-19, 8.2% of the Surrey total.

Young Offenders in Tandridge

There were 51 first time entrants to the Youth Justice System on 2008/09

There were 27 Court Orders

There were no custodial sentences in the District



Vulnerable Young People in Tandridge

There were 65 young people in Tandridge who were Not in Education, Employment or Training (NEET)

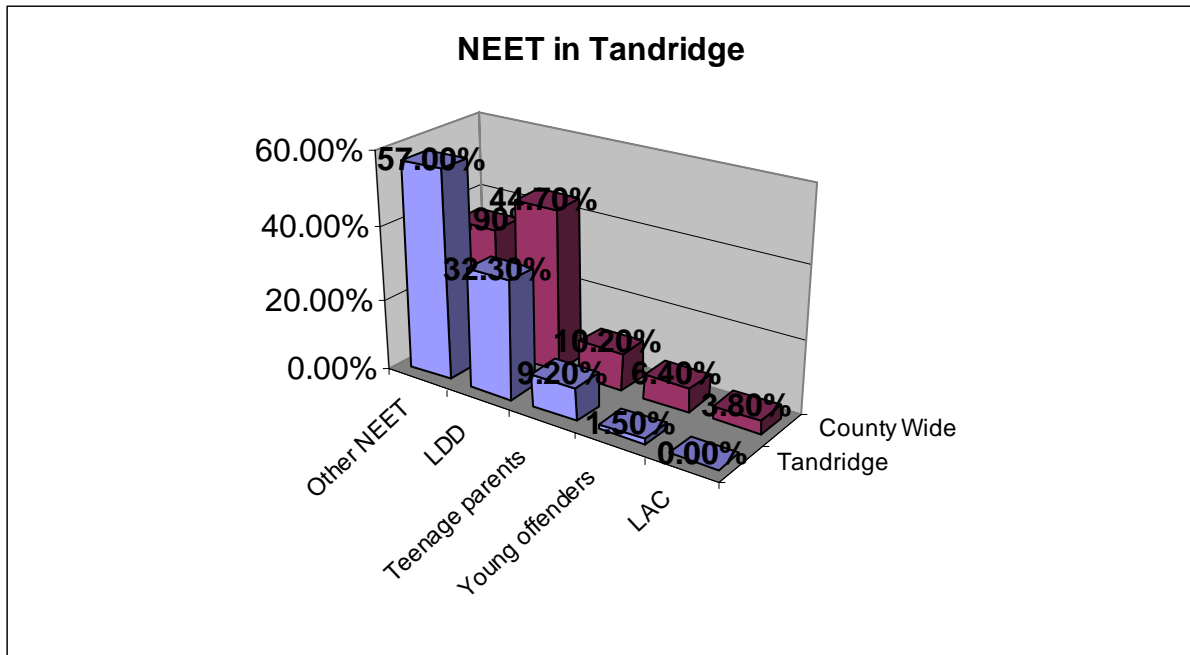
- 18 young people were sixteen, 26 young people were seventeen and 21 were eighteen years old.
- 35 (53.8%) were female and 30 (46.2%) male.
- 58 (89.2%) describe their ethnicity as White.

The most common circumstance/issue of NEET in this Borough is:

- Some form of LDD – 21 yp (32.3%) (Surrey average 44.7%)
- Teenage Mothers and/or Pregnant – 6 yp (9.2%) (Surrey average 10.2%)
- Young Offenders – 1 yp (1.5%) (Surrey average 5.1%)

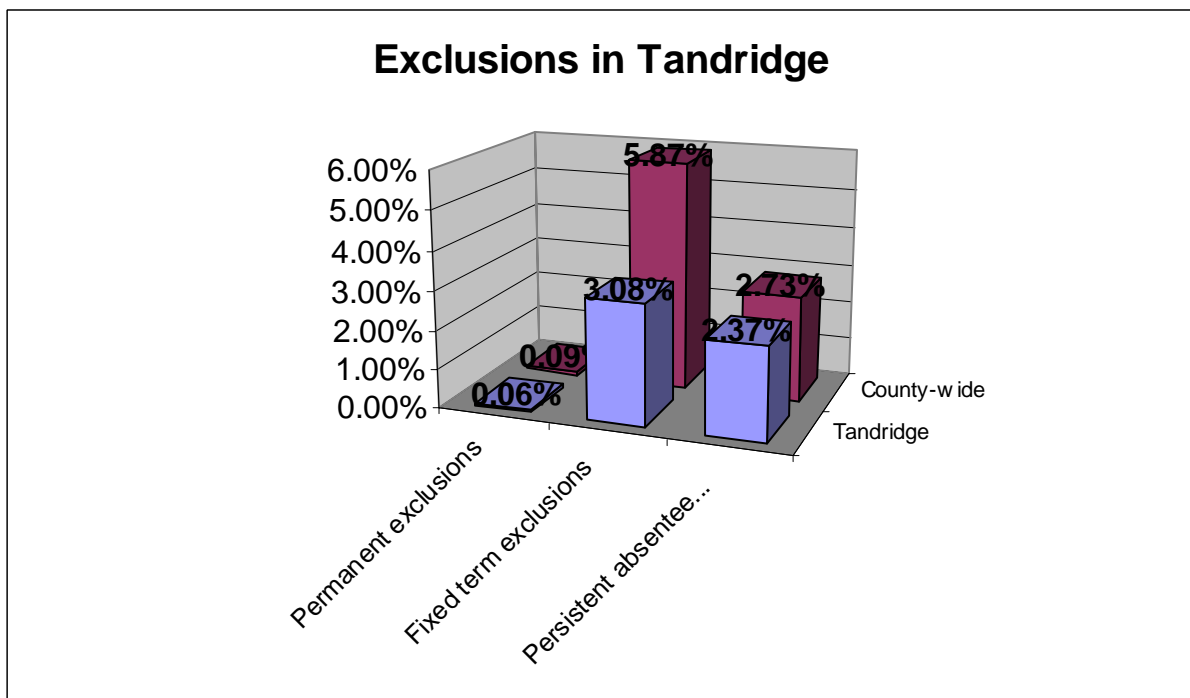
20 young people have been NEET for greater than six months (Surrey total 293).

Appendix 1; District Profile 2008-2009



56 young people (86.2%) are available for Employment, Education & Training and a further 5 (7.7%) would be available additional support. (Those who fall into the category of available with Additional Support are Teenage Parents or Pregnant, Young Carers, Those Not Yet Ready for Work/Learning)

9 NEET young people (13.8%) have 5 or more GCSE's grade C and above or GNVQ Intermediate whilst 19 (29.2%) have less than 5 GCSE's/NVQ level 1.



Appendix 2; What This Means For Young People

Case Study; A young person living in Tandridge

Submitted by a Connexions Personal Adviser, July 2009

This young person joined the **STEPS** programme in September 2007 from the **South East Surrey PRU** and was on roll at a local **college**.

When he first joined STEPS he seemed very young and immature. He lacked self-esteem and was not confident in his own personal abilities or his ability to learn new things.

His **Connexions PA** consulted with the **The Studio ADHD Centre** in Capel about how best to help support his ADHD (attention deficit hyper-activity disorder) which had made it very difficult for the young person to sit through lessons without getting into trouble throughout his education. The medication for his ADHD made him very withdrawn; he would sometimes simply put his hoodie up and not want to take part in anything, but if he failed to take his medication he became very disruptive and struggled to work on a task without doing other inappropriate things.

The PA arranged an appointment with the young person's **doctor** to explain the importance of his medication, and the PA followed this up with discussions with the **young person's mum** so that she would help monitor his prescription.

The young person was also involved with the **youth justice team**. The team was allowed to visit him at STEPS to make this easier for him because we needed to sustain a suitable learning environment for him to be able to gain an education whilst learning how to control his ADHD.

Over the course of two years at STEPS this young person matured into a young adult. The Connexions PA continued to work with him on a one-to-one basis with his literacy skills. He made some good friends and grew into a solid team member who became sufficiently able to manage his ADHD that he could attend several residencies with the group.

He has now completed his PSHE ASDAN award as well as 8 Open College Network certificates and obtained his first aid certificate, significant achievements for a young person who struggles with literacy and who suffers from ADHD.

With the support of The Studio he also gained life skills in cooking, cleaning and how to work as a team; important since he has recently become a young parent. He is now supporting his baby working for a small business fitting CCTV cameras—a positive outcome that would have been unlikely without the **multi-agency support** he received.

